



Video Visit Informed Consent

- A video or telemed visit is a visit completed using video technology. This type of visit allows you to communicate with your provider over video from your phone or computer.
- One of the following must be available to complete a video visit:
 - Cell phone with data or wifi connection and a camera
 - Computer or tablet with a high speed internet connection, a camera, speakers, and a microphone
- You must be in a well-lit area with the camera positioned so that the you and the provider can see each other
- The same rules and expectations concerning confidentiality exist for telemedicine as they do for in-office consultations
- You are responsible for conducting the visit in a secure, quiet space where confidentiality will be maintained
- The provider is mutually responsible for maintaining confidentiality on their end
- Staff members will verify your identity by asking for your name and date of birth. The provider's name and credentials should also be provided to you.
- Benefits include, but are not limited to, convenience, reduced risk of exposure during the current pandemic, and reducing barriers
- Risks include, but are not limited to, difficulty maintaining privacy if you conduct the session in an area where others are present, technology difficulties, potential for failed security protocols, the possibility of being unable to effectively treat you with this type of visit which would require you to come into the office to be seen
- Charges apply to telemedicine visits as they do with in-person visits
- If you have insurance we will attempt to bill the insurance. Otherwise you will be billed based on your current status.
- Information may be shared to a third party for referrals, prescriptions, and billing. This is the same process as in-person visits.
- In the case of an emergency you may be instructed to call 911, the provider may contact emergency services for you, you may be instructed to have a family member/ friend take you to the emergency room
- You have the right to decline telemedicine services at any time
- In the case of failing technology or an inability to complete a video call for any reason, the visit may be conducted through a telephonic encounter (phone call with the provider) instead
- Your participation in a telehealth visit indicates that you agree to all of the information listed above. You have the right to ask clarifying questions at any time prior to or after scheduling a telehealth visit.